



Disclosure and barring service transition project

FAQs: Moving from the DBS microsite to the parish safeguarding hub and thirtyone:eight

Q: What will we now need to use for DBS checks?

A: There are two new platforms.

Firstly, there is the parish safeguarding hub. This is a tool for safer recruitment where you'll be able to start and record DBS checks and safeguarding training. This is a new system made by the same company – Clearly Simpler – that created the safeguarding dashboards which many parishes have been using.

Secondly, we are changing our DBS provider to Christian charity, thirtyone:eight.

Q: Will these replace the DBS microsite?

A: Yes, they will.

Q: How long will we be able to use the DBS microsite to process DBS checks?

A: You will be able to use the DBS microsite until 1 April 2026. However, as soon as you create your parish safeguarding hub, it will replace your current DBS microsite.

We recommend that you sign up to the two new platforms as soon as possible so that you can get used to using them.

Q: What do we need to do to get started?

A: To get started you need to complete two forms: one to create your thirtyone:eight account, one to create your safeguarding hub. If you don't already have them, you can download the forms [here](#).



Q: What happens once I've completed the forms?

A: The safeguarding team will be in contact with your login details and practical guidance on how to get started.

Q: How long will it be before the safeguarding team gets in touch?

A: The team is processing hundreds of forms, so there may be a wait until you hear from them – but they will be in touch as soon as they can.

Q: When do we need to start completing our forms?

A: Please complete your forms as soon as you can – the sooner you complete them, the sooner you can be up and running!

Q: Do we have to use both systems?

A: You don't have to use both systems. However, they are designed to work together to provide a holistic, more streamlined DBS process

Q: What support is available?

A: Our [website](#) provides information on each platform. We are also running in-person and online sessions, which can be booked through the [learning hub](#). In early 2026, we will be joined by four Parish Safeguarding Systems Assistants who will be dedicated to supporting parishes to implement the new systems.

Q: How can I see what my completed Hub will look like?

A: Each parish or church will have different roles and settings, so there is not a standard example of what a safeguarding hub will look like. Clearly Simpler's tutorial videos offer a helpful overview of how the safeguarding hub works and what to expect when it's set up. You can see their videos [here](#).



Q: What will happen to the records we currently hold in our microsite?

A: Your microsite records will remain available for you to refer to as read-only. When your safeguarding hub and thirtyone:eight accounts are fully set up, your APCS account will be closed.

Please note that the data held in your microsite may not necessarily be reliable. We strongly recommend that you use this transition to audit your volunteer records and enter updated and accurate information into your new safeguarding hub. If you have a large volume of data and are concerned about how to manage it, please contact safeguardingforms@salisbury.anglican.org

Q: Will the parish verifier role still exist?

A: No, the parish verifier role will no longer exist. This will be replaced by a recruiter. Each parish will need to register a recruiter on thirtyone:eight by completing the registration form.