YOUR POCKET GUIDE TO . . .

Responsible Caring
Useful phone numbers:

**ADULTS:**
Action on Elder Abuse: 0808 8088 141
Age UK: 0800 1696565
Silverline: 0800 4708090
MENCAP: 0808 808 1111
Mind: 0300 123 3393

**CHILDREN:**
Childline: 0800 1111
NSPCC: 0808 800 5000

Catholic Diocese of Westminster

Useful phone numbers:

Age UK: 0800 1696565
Silverline: 0800 4708090

DIOCESE OF SALISBURY

THE CHURCH OF ENGLAND

DIOCESE OF SALISBURY
Categories of Abuse

Emotional
(spiritual abuse can be reported under this category)

Physical

Neglect

Sexual

‘Abuse’ is the violation of an individual’s human and civil rights by any other person or persons.

Abuse is harmful and often has long term consequences for children.

We all have a duty to protect children from harm.

Abuse continues because of the secrecy that surrounds it.

DOMESTIC ABUSE affects children too. This is a highly specialised area of work however, so always seek advice.

The INTERNET and DIGITAL technology offers a huge opportunity for abuse - see Responsible Caring for details on this and more complete safeguarding guidance.

Responding to a Concern

if you believe that a child or young person has been, or is likely to be harmed....here’s what to do:

❯ You see ‘concerning behaviour’ or a disclosure is made. Ensure immediate needs (health, safety) are met. If it is an emergency, dial 999.

❯ Listen. Do not judge or make promises.

❯ Inform the person that you will have to tell someone (eg the Parish priest or Parish Safeguarding Representative, Diocesan Safeguarding Advisor or Childrens Social Care).

❯ Try not to be alone with the child.

❯ Do not approach the alleged perpetrator or make judgements about them.

❯ Record what you have been told and what you have done about it. Date and sign the record.

❯ Report the concern or make an ALERT as soon as you can and let the DSA know if you alert Social Care or the Police.

Keypoints

To make an Alert

(CHILDREN)

Diocesan Safeguarding Advisor (DSA):
01722 411922
Mobile:
07500 664800 (24 hours)
Police Emergency:
999
Police Enquiries (non-urgent):
101

REM E M B E R

that you are an ALERTER

You are not an investigator
If you believe that someone has been, or is likely to be harmed ... here’s what to do:

- Ensure that IMMEDIATE SAFETY & HEALTH needs are met. You may need to dial 999.
- Listen and be reassuring, without making promises.
- Advise the person you are worried about that you are not an expert, and will need to pass the information on Parish Safeguarding Representative, the parish priest, Diocesan Safeguarding Advisor or Adult Social Care.
- If it is possible, try not to be entirely alone with the person. It might be you could leave a door open, or let a colleague know where you are.
- Make notes as soon as you can, so that the information you record is fresh in your mind. Record what was said, what you or others did and date and sign the record.
- Try to gain permission from the person you are worried about regarding any actions you wish to take, but you must at the very least, pass the information on.
- Do not approach the alleged perpetrator or make judgements about them.
- Do not discuss the situation with anyone who does not need to know.
- Report the concern as soon as you can (within your parish in the first instance, or to the Diocesan Safeguarding Advisor). You can report directly to Adult Social Care if you prefer, but please let the Diocesan Safeguarding Advisor know.

www.salisbury.anglican.org/parishes/safeguarding

Categories of Abuse

**Physical**

**Psychological** (spiritual abuse can be reported under this category)

**Financial**

**Discriminatory**

**Sexual**

**Institutional**

**Neglect**

**DOMESTIC ABUSE** is a highly specialised area of work and must not be dealt with alone.

**ADULTS** abused as children sometimes just want to talk (ensure there are no current risks to children in these situations or seek advice).

To report your concerns or make an Alert:

- **Diocesan Safeguarding Advisor (DSA):**
  - **01722 411922**
  - **Mobile (24 hours): 07500 664800**
- **Police Emergency:**
  - **999**
- **Police Enquiries (non-urgent):**
  - **101**