1. **What does our school/academy receive for its PSA subscription of £575?**
   - 3 hour school based visit form a DBE School effectiveness Adviser; to be conducted by the Easter break
   - Training and support for all new Foundation governors (no extra charge)
   - Programme of support for RE Co-Ordinators (no extra charge)
   - Programme of support for CW Co-ordinators (no extra charge)
   - Training and support for Headteachers, new into post (no extra charge)
   - Discounted CPD offer
   - Discounted bespoke PSA support
   - Discounted Academy Conversion support

2. **Our school only has 120 NOR; is the PSA rate discounted for small schools/academies?**
   All schools will pay the same this year; see what is included in the subscription in answer 1.

3. **If our school/academy does not subscribe, is it able to access the support provided by the PSA?**
   Yes; see the answers to questions 11 & 12

4. **Our school/academy would like to share the cost of a training session with another school/s?**
   That is fine; we deduct the credits needed from just your school and it is up to your school to decide with the other school/s how the cost is split.

5. **Our school/academy has credits left over from 16/17 academic year?**
   Once your school subscribes to the PSA for the 17/18 academic year, these will be transferred to the new subscription, for you.

6. **Can I use 16/17 credits in 17/18 without subscribing?**
   Sorry but no.

7. **Last academic year, we subscribed as a partnership; can we do so again?**
   We have changed the PSA for this academic year, and are only facilitating individual subscriptions.

8. **Our school is part of a MAT; does each school/academy need to subscribe individually?**
   Yes

9. **Our school/academy is federated with another school/academy; does each school need to subscribe?**
   Yes

10. **Are community schools/academies able to subscribe to the PSA?**
    Yes
11. When does bespoke work have to be paid for?
At the time of booking (within 30 days of the receipt of the invoice for the credits); we will invoice the school in the same financial year as the bespoke work.

12. May staff and governors attend training if we do not subscribe to the PSA?
Yes, but delegates will pay a higher rate of £120+VAT instead of 1 credit (£75 +VAT)

13. May our school/academy buy support from DBE advisers if we do not subscribe to the PSA?
Yes, but the school will pay a higher rate:

<table>
<thead>
<tr>
<th></th>
<th>PSA</th>
<th>Non-PSA</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>RATE 1</strong></td>
<td>½ day (up to 3 hours)</td>
<td>4 credits</td>
</tr>
<tr>
<td><strong>RATE 2</strong></td>
<td>1 day (up to 6 hours)</td>
<td>7 credits</td>
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</tbody>
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Charges are for up to 20 people attending; if over 20 people attend there will be an extra charge of 1 credit per 10 people or part there of

14. Does our school/academy have to pay for the CASP programme all at once or may it be paid in instalments?
We do require the whole amount of CASP support to be paid within 30 days of the invoice date

15. Our school/academy only requires 2 hours of support; what is the rate we pay?
It will be Rate 1; we have removed the rate for 2 hours of training as this is not commercially viable for the DBE.

16. Can we book work for the 17/18 academic year, using credits from the 16/17 subscription?
Yes; we will accept bookings for adviser support for September 2017 ONLY, using your 16/17 PSA subscription. Any work from October 2017 onwards will need to be booked from a 17/18 PSA subscription.

17. When does an invoice for credit/s being used as courses payment, have to be paid? Can we pay when the course is delivered?
All invoices should be paid within 30 days of the invoice date. However if the course you are booking onto is in the next financial year, we will date the invoice for the start of the financial year that the course is in; the invoice should be paid within 30 days of receipt.

18. How many of our Foundation Governors may attend one of the New Foundation Governor Training sessions?
As many as you need to attend across the academic year